

Relax Hotel

Hotel information

Address:

Relax Hotel

Lesní 1689

756 61, Rožnov pod Radhoštěm

Czech Republic

Adapters and chargers:

European 230 V sockets are installed in all rooms.

ATMs:

ČSOB (approx. 2.7 km / Nerudova 2211 Rožnov pod Radhoštěm)

Komerční banka (approx. 2 .5 km / Masarykovo nám. 133 Rožnov pod Radhoštěm)

Česká spořitelna (approx. 2.5 km / Masarykovo nám. 134, Rožnov pod Radhoštěm)

Moneta (approx. 2.1 km / 1. Máje 1425 Rožnov pod Radhoštěm)

Safety instructions:

Please pay attention to the following instructions that must be followed throughout your stay at the hotel:

- Every time you leave, please always check that the water taps are closed, the windows are closed, the room card is not left in the switch and, last but not least, that the door to the room is properly closed.
- It is strictly forbidden to use your own electric heaters in the hotel rooms.

- The use of open flame, smoking cigarettes, cigars, electronic cigarettes and any other smoking devices inside the hotel is not allowed.
- Flammable and explosive materials may not be kept or stored in the hotel rooms.

Safety deposit boxes (safes):

They are not part of the room equipment.

Storage room for valuables:

They are not part of the room equipment.

Wake-up service:

We offer a morning wake-up service by telephone; if you are interested please contact the hotel reception.

Cot and extra bed:

A cot is available on request for a fee of 150 CZK / night, for the use of an extra bed we charge a fee of 500 CZK / night.

Children's corner:

The hotel also includes an indoor children's corner with a large number of toys and a hanging swing.

Cash and payment cards:

We accept the following payment cards at the hotel: VISA, Mastercard, Maestro, SODEXO. Payment in cash is only possible in Czech crowns. We do not provide currency exchange services.

Hygienic and other necessities:

Basic hygiene and toilet supplies, such as a toothbrush or toothpaste, are available on request. Contact the hotel staff also if you would like additional towels, blankets, pillows or sheets.

Internet:

Internet connection is available free of charge in all areas of the hotel. The WiFi network is called "RelaxFree", no password is required to connect. In case of difficulties with the connection, please contact the hotel staff.

Room card:

Upon arrival at the hotel, you will receive a coded entry card. After entering, the card from the room must be inserted into the card switch behind the entrance door to ensure the functioning of all electrical devices in the room. If you lose your hotel card, contact the hotel staff immediately.

Air conditioning:

Not available.

Regulation of heating in the rooms:

The heating in each room is separately controlled by a central system at the hotel reception. If you would like a change - increase/decrease of the temperature, please contact the hotel reception.

Contact:

Tel: +420 571 648 100 / E-mail: info@hotelrelax.cz / Web: www.hotelrelax.cz

Smoking:

Smoking is not allowed in all indoor areas of the hotel and restaurant. In case of violation of the smoking ban, the hotel charges a fee of 2,500 CZK. Smoking is only possible in the designated outdoor areas of the hotel.

Departure from the hotel:

On the day of departure, vacate the room by 10 a.m. In case of late departure, please inform the hotel staff. Your stay can only be extended if the hotel currently has free capacity. If necessary, we will be happy to store your luggage in the hotel premises.

Parking:

Parking is available free of charge to all staying guests in the vicinity of the hotel. The parking spaces are not guarded; please do not leave any personal belongings or valuables in your vehicles. The hotel is not responsible for any damage to the parked vehicles or for items left in them.

Spaces for events:

There are six meeting rooms with daylight with a total area of 450 m². The premises are suitable for large events, corporate meetings and seminars, as well as for private meetings and celebrations.

Atrium with an area of 150 m² with a capacity of 170 people.

Ursus with an area of 105 m² with a capacity of up to 90 people.

Cervus with an area of 49 m² and a capacity of 27 people.

Ferox with an area of 39 m² and a capacity of 24 people.

Vulpes with an area of 46 m² with a capacity of 27 people.

Lupus with an area of 41 m² with a capacity of 24 people.

Arrival at the hotel:

Arrival at the hotel is possible after 2 pm; in case of earlier arrival we will be happy to store your luggage at the hotel. Early availability of the room depends on the current occupancy of the hotel and rooms the day before.

Restaurant and cafe:

The restaurant and cafe of the Relax Hotel offer regional Wallachian and international cuisine, the restaurant with a capacity of 100 seats is extended by additional 50 seats on the outdoor terrace in the summer months. The cafe with 80 seats offers a wide range of hot and cold drinks.

OPENING HOURS:

Cafe: Sunday – Thursday 11:00 – 20:00 / Friday – Saturday 11:00 – 23:00

Restaurant: Sunday – Thursday 7:00 – 11:00 / Friday – Saturday 7:00-11:00 + 18:00 - 20:00

Breakfast:

We serve breakfast every day from 7:00 a.m. to 9:00 a.m. at the restaurant. In case of an earlier breakfast time, we will be happy to prepare a breakfast package for you, please inform us at least one day in advance.

Dinner:

Dinner is served every day from 6:00 p.m. to 8:00 p.m. at the restaurant or cafe, depending on the current occupancy of the hotel. After personal agreement, it is possible to prepare dinner earlier, e.g. when you go through the procedures in the Relax centre.

Room cleaning:

Standard room cleaning is done every day. If you do not wish to have your room cleaned, please hang a "DO NOT DISTURB" tag on the outside of the door handle. On the contrary, if you wish to have your room cleaned, hang the same tag on the door handle from the other side with the text "PLEASE CLEAN". Bed linen and towels are changed at least once a week, for more frequent changes (even daily), please contact the hotel staff.

Sports equipment storage room:

Staying guests can use the hotel storage room for their bikes or skis. The keys are available at the hotel reception.

Leisure time and activities in the surrounding area:

Rožnov pod Radhoštěm and the area surrounded by the Moravian-Silesian Beskydy Mountains offer ideal conditions and possibilities how to use your leisure time. Specific recommendations for activities and tips for trips can be found on the hotel's website: www.hotelrelax.cz/zajimavosti/